

What We Do

Practical support. Genuine care.
Stronger together.



Everyday Skills

Build confidence and learn life skills for greater independence at home, at work and in the community.



Work & Career Support

Explore your strengths, find opportunities and get the support you need to succeed.



Living Well

Support with daily routines, wellbeing and safe, comfortable living—your way.



Community Connections

Make friends, join activities and be part of a welcoming, inclusive community.



“ At BlayCare, we believe everyone has the right to live a meaningful life, feel valued, and reach their full potential.

We're here for you—every step of the way

Our Purpose

We provide personalised support that empowers young people with disabilities to build confidence, make choices and create the life they want.

What Makes Us Different

- ✔ Support that's tailored to you
- ✔ A team that listens, cares and believes in you
- ✔ Opportunities to learn, grow and belong
- ✔ Focus on your goals, your way
- ✔ A safe, respectful and inclusive environment



Get In Touch

(01332) 208811

info@bwahealth.com

www.bwahealth.com

Rowan House, 9 St. James Court
Friar Gate, Derby, DE1 1BT



*Scan to learn
more about us!*



Your life. Your choices. Our support.

We're here to help you build skills, confidence and connections so you can live life on your terms.



We support goals that matter to you



Build Confidence
Develop skills and self-belief.



Live Independently
Make choices and manage everyday life your way.



Be Connected
Build friendships and be part of your community.



Achieve Your Goals
Set goals and work towards the future you want.

You're capable. You're not alone. You matter.

SERVICE USER GUIDE

Terms and conditions



Practical information for clients and families



Service hours

We provide 24-hour care with on-call support. Office hours are 9:00am to 5:00pm.



Cancellations

Please contact our office as soon as possible if care is no longer required. Cancellations within 48 hours may incur normal charges.



Termination of services

14 days' notice is required to end your care contract. Less than 14 days' notice may incur charges equivalent to your usual care for that period.



Accepted payment methods



Personal Budgets



Direct Payments



Cheque



Private Income



Direct Debit



Local Authority



Your safety

If our staff are unable to enter your home, we will contact your next of kin and, where necessary, the relevant authorities.



Details of our registered provider

BWA Health & Care Services Ltd,
(trading as BlayCare)



Registered office:

Rowan House
9 St James Court, Larges Street
Derby, DE1 1BT
Tel: 01332 208811



Out of hours: 01332 208811

Email: info@bwahealth.com

Website: www.bwahealth.com



Office opening hours:

Monday to Friday, 9:00am to 5:00pm



Responsible Individual:

Yvonne Woodhouse



Qualifications:

Registered Nurse
Registered Midwife
MA Health & Society
LM Diploma in Management
CNAA Certificate in Teaching (FE)